

OPERATOR SERVICES

In order to maintain necessary permits, ISG monitors the operation of water and wastewater facilities for clients. ISG certified operators oversee, train, and review daily operations handled by on-site personnel, working on the completion and/or training to complete the following items.

- Preparation + filing of monthly operating reports (MOR's)
- Coordinate, perform, instruct, and/or supervise required sampling and testing
- Perform critical operations necessary for proper operation of treatment facilities
- Consult with testing laboratories to provide adequate testing + reporting services for facility needs
- Visit the facilities as necessary (typically one to two times/month) to review operations with staff
- Preparation of the Annual Water Use Report
- Advise of necessary maintenance needed/required by third party contractors
- Attend triennial IDNR Sanitary Survey
- Preparation of Consumer Confidence Reports
- Respond to questions, concerns, issues, etc.
- Deliver samples to testing centers at no additional cost
- Requested assistance as-needed, hourly basis

Valve Exercising

Valve exercising ensures that system valves are being maintained for proper operation when a portion of the distribution system must be isolated, such as when a line break occurs.

ISG technicians have the capabilities to prepare Valve Operation Logs. These logs often include the following information.

- Valve location
- Date of exercise
- Number of turns to close
- Recommended valve maintenance
- Identified deficiencies